

NASSCOM releases its Annual rankings for the IT-BPO industry for FY09-10

- *BFSI, Communications, Healthcare and Media re-emerges as the IT spending leader, post-recovery*

New Delhi, 12th Aug. 2010: National Association of Software and Service Companies (NASSCOM) today announced the findings of its annual survey on the outlook for FY10-11. The Indian IT-BPO exports are projected to grow by 13-15% while the domestic IT-BPO is expected to grow by 15-17% during FY11. NASSCOM also released the annual rankings for the following categories, for FY09-10:

- ✓ Top 20 IT Software and Service exporters in India (excluding BPO revenues)
- ✓ Top 15 BPO rankings
- ✓ Top 20 IT-BPO employers in India

According to NASSCOM, the industry will witness a healthy growth in this year, led by growth in the core markets and supplemented by significant contributions from emerging markets. Growth drivers include a thrust on platform BPO, Analytics, Finance & Accounting, Remote Infrastructure Management, ADM, and Cloud Services. The Indian IT-BPO Industry is expected to exceed USD 70 billion in FY'11. The growth in the domestic IT-BPO spend is driven by a robust economy, increased IT spending by government and adoption of IT by SMBs.

The improving demand scenario has led to increased hiring and therefore **employment grew by almost 9% in a demand constrained environment**. The industry headcount addition is expected to double this year to touch 200,000 new employees, leading to 2.5 million direct employment.

Speaking on the launch, **Mr. Som Mittal, President, NASSCOM** said "The year 2010 should be considered as a "return-to-growth" year with marginal increase in budgets and essential enterprise IT spending. NASSCOM will continue to facilitate and collaborate to support the industry's growth, as it embarks in the next decade. We visualize a broadening of our role - one that entails greater collaboration across markets, sectors and within India."

NASSCOM released the annual rankings for the various categories, for the FY 09-10. **Tata Consultancy Services Ltd.** was adjudged as the #1 among **NASSCOM Top 20 IT Software and Services Exporters; NASSCOM Top 20 IT-BPO Employers 2009-10. NASSCOM Top 15 BPO Exporters 2009-10** list was topped by **GENPACT India Pvt. Ltd.**

[Annexure: Annual ranking lists](#)

About NASSCOM

NASSCOM® is the premier trade body and the chamber of commerce of the IT-BPO industries in India. It is a global trade body with more than 1200 members, which include both Indian and multinational companies that have a presence in India. NASSCOM's member and associate member companies are broadly in the business of software development, software services, software products, consulting services, BPO services, e-commerce & web services, engineering services off-shoring and animation and gaming. NASSCOM's membership base constitutes over 95% of the industry revenues in India and employs over 2.24 million professionals.

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Annexure:

NASSCOM Top company Rankings for FY2009-10- As a part of the survey, NASSCOM also released the annual rankings for the following categories, for FY09-10

- Top 20 IT Software and Service exporters in India (excluding BPO revenues)
- Top 15 BPO rankings
- Top 20 IT-BPO employers in India

NASSCOM Top 20 IT Services Exporters 2009-10

Rank	Company
1	Tata Consultancy Services Ltd
2	Infosys Technologies Ltd
3	Wipro Technologies (Wipro Ltd)
4	HCL Technologies Ltd
5	Tech Mahindra Ltd
6	Mphasis Ltd
7	Patni Computer Systems Ltd
8	Aricent Technologies (Holdings) Ltd
9	CSC India Private Limited
10	L&T Infotech
11	HSBC Software Development (India) Pvt Ltd
12	Polaris Software Lab Ltd
13	MindTree Ltd
14	3i Infotech Ltd
15	Mascon Global
16	Honeywell Technology Solutions Lab Pvt Ltd
17	Infotech Enterprises Ltd
18	Hexaware Technologies Ltd
19	Sonata Software Ltd
20	Zensar Technologies Ltd

Note: This includes IT Services, Engg Services, Software Products and Offshore Product Development revenues. Ranking is based on companies that have submitted the detailed form. It does not include Mahindra Satyam whose revised audited revenues are not available. This list does not include some companies whose corporate headquarters are located outside India, but have significant India-centric delivery capabilities, and have not shared their India-centric revenue figures. Had they been ranked based on their India revenues, companies such as Accenture, Cognizant, HP India, Syntel, Oracle Financial Services and IBM and would also have appeared in this ranking.

NASSCOM Top 15 BPO Exporters 2009-10

Rank	Company
1	Genpact Ltd
2	Tata Consultancy Services BPO
3	WNS Global Services (P) Ltd.
4	Wipro BPO
5	Aegis Ltd
6	Firstsource Solutions Ltd
7	Infosys BPO
8	Aditya Birla Minacs Worldwide Ltd
9	HCL BPO
10	exl Service.com (India) Pvt Ltd
11	HOV Services
12	Hinduja Global Solutions Ltd
13	3i Infotech Ltd
14	Intelenet Global Services Ltd
15	24/7 Customer Pvt Ltd

Note: This list does not include some companies whose corporate headquarters are located outside India, but have significant India-based delivery capabilities, and have not shared their India-based revenue figures. Had they been ranked based on their India revenues, companies such as Convergys, IBM Daksh and Sutherland Global Services would have also appeared in this list

NASSCOM Top 20 IT-BPO Employers 2009-10

Rank	Company
1	Tata Consultancy Services Ltd
2	Infosys Technologies Ltd.
3	Wipro Technologies Ltd.
4	Cognizant Technology Solutions
5	HCL Technologies Ltd
6	Genpact Ltd
7	Mphasis Ltd
8	Intelenet Global Services Ltd*
9	Tech Mahindra Ltd
10	Aegis Ltd
11	Capgemini Consulting India Pvt Ltd
12	WNS Global Services (P) Ltd*
13	Firstsource Solutions Ltd*
14	CSC India Private Ltd
15	3i Infotech Ltd
16	Hinduja Global Solutions Ltd*
17	L&T Infotech
18	Patni Computer Systems Ltd
19	exl Service.com (India) Pvt Ltd*
20	Aditya Birla Minacs Worldwide Ltd*

Note: This list is based on the India-based FTE headcount of firms with IT-BPO operations in India, as reported to NASSCOM in its annual survey. Based on publicly available information, few other MNC's such as Accenture, Convergys, Mahindra Satyam, HP India and IBM would have also featured in this list. However, as they have not participated in the survey, we do not have all the required details and are unable to rank them. Most companies on this list are engaged in IT as well as BPO. Companies marked with an * indicate pure-play BPO firms.