



# CREATE YOUR DIGITAL WORKFORCE WITH INTELLIGENT ROBOTIC PROCESS AUTOMATION

Leveraging Sonata's RPA Center of Excellence(CoE)



SONATA RPA SOLUTIONS

**Help organizations improve their operational efficiency and productivity of their business processes across different verticals using intelligent automation, leveraging Sonata's Proven RPA CoE's Framework, Accelerators, Services, Operating model**

From Sonata Software - [The Platformation Company](#)





# Intelligent RPA ?

For Organizations, performing efficiently with increased productivity requires identification of right business processes across verticals which can be provide accelerated business benefits

Sonata’s intelligent RPA through Center of Excellence would help in

1. Identifying the right process areas across industry function and verticals which can help in achieve ROI delivering business benefits through RPA Use Case Identifier Framework
2. Leverage Framework and Accelerators across RPA Maturity levels in implementing Intelligent Automation in reduced time based on the complexity of the use case
3. Build Proven Centre of Excellence for Customer which would ensure right governance, operating model, administration, change management, business continuity plan
4. Help in Managing Transition in operations in non-disruptive way including stakeholder management
5. Build a robust support for bots(monitoring, orchestrate, deploy, scaling, scheduling, license management) which can help in ongoing support and maintenance of bots



## 30%

Cost savings will be achieved across key RPA-centric functions such as finance & accounting, HR, and supply chain

## 70-80%

Rule based processes can be automated across various business processes resulting in cost savings

## 40%

Increase in Customer Satisfaction Scores where RPA has been implemented across industry functions and verticals

## SONATA OFFERINGS

### RPA Center of Excellence

Consulting & Automation Strategy, Technology Solution, Operating Model, BOT Engineering & Support, Governance, Administration & Monitoring, Change Management, Security, Audit Trail, R&D Lab

### INDUSTRY EXPERIENCE

Banking & Financial Services, Healthcare, Manufacturing, Energy & Utilities, Insurance, Manufacturing, Facilities Management, FMCG, Pharma

### Industry Function Exposure

Finance

- Accounts Payables & Receivables
- Invoice Processing
- Procurement
- Reconciliation
- Master Data Management

HR

- User Onboarding and Off boarding
- Leave Management
- Payroll Management

Customer Service

- Self Service Help Desk
- Infra support

Manufacturing

- Order Management

Insurance

- Digitization of Customer Forms
- Underwriting Process

### RPA MATURITY

#### BASIC AUTOMATION

Rules Based  
Routine and Repetitive  
Workflow

#### ENHANCED AUTOMATION

Processing unstructured data and base knowledge  
Pattern Recognition  
Intelligent Chatbots

#### ARTIFICIAL INTELLIGENCE

Natural Language Processing  
Machine Learning  
Predictive analytics/hypothesis generation

### RPA TOOLS USED



USA | Dallas · Fremont · Bridgewater · Redmond · Atlanta · Chicago    UK & Europe | Brentford · Frankfurt · Amsterdam · Paris · Copenhagen

Asia | Bangalore · Hyderabad · Singapore · Dubai · Doha

ANZ | Sydney · Melbourne

