



Leading Swiss manufacturer Derived value of the SAP CX (Hybris) investment.

Sonata helped client reduce ecommerce platform upgrade time by 30%



Our Client

Our client is a Swiss company that supplies machinery and services to the packaging industry. Products include machines used in the manufacturing of packaging and its derivatives.

They have chosen SAP CX (Hybris) in order to offer the best in class customer experience for ordering spares and also providing them with all the technical information required to help self maintain the machinery

Being a Global company the need was also to standardize business processes, so as to enable easier maintenance, faster time to market, and maintain the application centrally.

Business Requirement



01

Maximize the use of SAP CX (Hybris) commerce accelerator to facilitate faster time to market

02

Fully utilize SAP CX (Hybris) Commerce 6.7 Out-Of-Box (OOTB) multi step check out process

03

Utilize the new features released to potentially increase revenue : SmartEdit, Promotions integration with Rule Engine Drools for greater flexibility, etc.

04

Continue the Platform Support from SAP

05

Patch fix to support better performance or General Performance improvements

Solution

Upgrade Analysis

Sonata's team conducted a complete technical and functional analysis of client's platform to help understand the areas of improvement through the OOTB solutions offered by SAP CX (Hybris) in the newer releases. This analysis also helped in deciding what existing customizations can be deprecated or needed modifications

Upgrade Project

This step took care of the migration of the existing CX (Hybris) platform to latest (6.7) and migrating the custom code and data. This also covered regression testing, performance testing, custom code modification, all carried out by an expert team

Continuous Upgrades

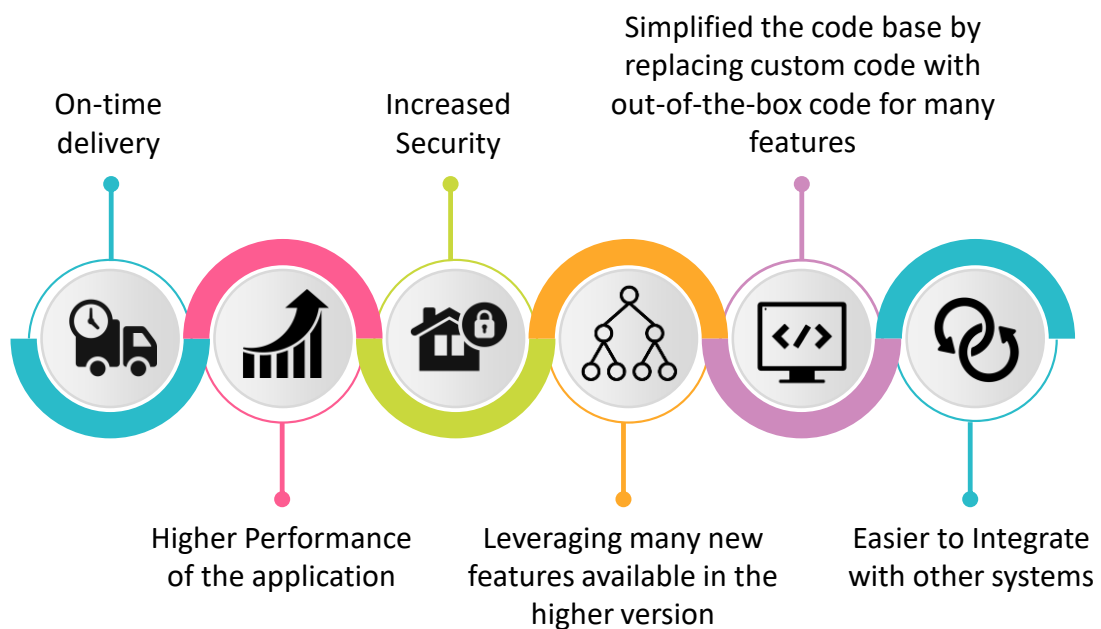
We have recommended an approach for upgrading to higher versions on ongoing basis, keeping the gap between versions smaller and easier to manage



Key Features



Business benefits



WHY SONATA?

Sonata has built its expertise in the field of Manufacturing and Distribution by working with leading global brands over many years. With its platformation approach, Sonata is solving critical business challenges for its manufacturing and distribution clients. Sonata brings to the table:

- 10+ years of experience in serving Manufacturing and Distribution companies
- 150+ projects delivered, 500+ consultants
- Experience in working with Fortune 500 companies
- In-depth knowledge in Manufacturing Goods and Wholesale Distribution Supply Chain
- Multiple customer success stories in this vertical.

Sonata's platformation approach helps clients to choose a solution that best fits their needs; balancing readily available platforms and solution customization

1. Sonata READY: End-to-end, industry-specific digital business platforms
2. Sonata ACCELERATE: Deploy popular horizontal platforms adding required functionality
3. Sonata CUSTOM: Engineer custom platforms that deliver unique digital capability and scalability

Sonata Software is a global IT solutions firm focused on enabling platform based digital business and technology transformation for enterprises in the Travel, Retail, Distribution and Software industries. Sonata's products and platforms, anchored on its proprietary Platformation methodology, reflect the company's commitment to enable connected, intelligent, open and scalable business systems.

Sonata's portfolio of products and platforms include Rezopia Digital Travel Platform, Brick & Click Retail Platform, Modern Distribution Platform, Kartopia E-Commerce Platform, Halosys Unified Enterprise Mobility Platform and RAPID DevOps, CloudOps and Testing Platform. These platforms have been deployed by leading enterprises across the globe to achieve future ready digital businesses.



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