

# Summary

Sonata Software successfully migrated Western Union's legacy systems to AWS cloud infrastructure, saving \$20M+ in annual cost savings, real-time customer communication capabilities and scalable microservices architecture that enables rapid application development without complexity concerns.

#### **Client Overview**

A global leader in cross-border, cross-currency money movement and payments, the client offers a wide range of services, including domestic and international money transfers, and financial products such as money orders and prepaid cards. Headquarter **Colarado** 

Employees **14000+** 

Revenue \$4.36 Billion

### **Pressure Points**

Facing intense competition from nimble fintech firms and grappling with legacy IT infrastructure, Western Union needed to accelerate its digital transformation. The goal was to build scalable, secure and customer-centric platforms by leveraging cloud-native capabilities.

# Solutions

Sonata Software spearheaded the migration of Western Union's legacy systems to a microservices-based architecture on AWS. By leveraging AWS technologies such as machine learning, serverless computing, databases and security services, Sonata facilitated a seamless transition that improved performance, scalability and resilience.

# Results that Speak Volumes

\$20M+ in annual cost savings achieved through legacy system optimization

Established unified communication platform replacing fragmented multi-vendor approach

Enabled real-time customer engagement across all channels

Created scalable infrastructure supporting unlimited application development

Delivered enterprise stability with fintech-level agility and innovation capability