

The Modernization Engineering Company

Transform your **finance operations** on **D365** with **Copilot** and **AI agent-based automation**

Driving financial excellence through AI and automation with Sonata

Finance and procurement functions are at a turning point – traditional, manual processes are no longer sustainable in a fast-paced digital world. Reliance on paper-based workflows and spreadsheets slows operations, while siloed data across departments makes expense tracking and vendor management inefficient.

To stay competitive, organizations must embrace AI-driven automation to boost efficiency, reduce costs and ensure compliance with evolving regulations.

Sonata's AI-powered process automation solution

Sonata's cutting-edge **Copilot and AI agent-based automation** solution redefines finance and procure-to-pay (P2P) operations, eliminating manual inefficiencies and enabling real-time decision-making, seamless process automation and delivering measurable business impact.

With automation driven invoice processing, predictive spend analytics and automated vendor onboarding, enterprises achieve **50-70%** faster processing, **40-50%** cost savings and real-time risk management.

Maximize your Microsoft Dynamics 365 investment

Many organizations underutilize Microsoft Dynamics 365, leveraging only ~40% of its capabilities while grappling with high costs, compliance risks and challenges in modernizing back-office operations.

Sonata's solution is seamlessly integrated with Dynamics 365, helping enterprises:

Capitalize on Copilot and AI agentbased automation capabilities for enhanced business value



Leverage surround applications and Dynamics as a growth platform Enhance agility, ensure compliance and scale for future-ready finance operations

Sonata's core offerings

Out-of-the-box D365 AI agents for accelerated deployment 2

Custom build Copilots for process automation to boost process agility and efficiency

Reduce costs and improve efficiency

- Automates 60-80% of manual finance tasks, reducing operational costs
- 50-70% faster invoice approvals and payments, improving working capital

Delivering tangible business outcomes



Ensure compliance and reduce financial risks

- Automation powered compliance tracking for SOX, IFRS, GDPR and ESG mandates
- Fraud detection algorithms prevent duplicate payments and vendor risk



Gain a competitive edge with Copilot and agent-based innovation

- Real-time analytics and automation drive strategic decision-making
- Copilot and agent-based automation boosts efficiency by 40%+



Scale seamlessly with business growth

• Copilot and Dynamics agent adapt to evolving business needs

Success story: UK-based telecom provider transformation

Challenges

Outdated legacy systems and high IT costs



Lack of standardized processes and poor customer experience

Solutions

- Technology modernization: modernization: Implemented RPA-driven workflows and AI dashboards
- **Process standardization:** Established a CoE using Al automation agents
- Resource optimization: Reduced manual interventions through autonomous AI agents

Benefits

- Payment processing accelerated from 7 days to 4 workdays
- Collections consistently managed at 95-98% volume using Al agents
- Team utilization improved from 65% to 95%
- Operational costs reduced by 25% through AI-led process standardization



Our **engagement model**

Sonata's three-phase approach ensures a successful transformation.

Assess (2 weeks)

Phase

Sonata differentiators

Design thinking workshops identify key gaps in current finance processes, creating a prioritized roadmap for Al initiatives

- Process mining tool: Power Automate
- Process automation framework

technology decisions (tools/platform), assess dependencies, introduce our responsible AI framework and define execution plan

Design (3-4 weeks) Key

- Responsible Al framework
- Out-of-box D365 agents
- Pre-built agents for process automation

Execute (15-18 weeks) Implementation aligned with your transformation objectives, including measurement frameworks and governance

- Business outcomes measurement framework
- Human in loop execution model
- Governance framework for continuous modernization

Why Sonata?

30+ years of engineering relationship with Microsoft

Deep expertise

in both the Dynamics ecosystem and generative AI services

Microsoft Inner Circle

member for FY24-25 (fourth consecutive year)

Responsible AI

design and adoption framework ensuring ethical implementation



Transform your finance operations with Sonata

Learn how our AI-powered process automation solution can drive efficiency, compliance and innovation in your organization.

Schedule a consultation