





7th August, 2019

National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex, Mumbai

Kind Attn: Manager, Listing Department

Email Id: neaps@nse.co.in Stock Code - SONATSOFTW **BSE Limited**

P.J. Towers, Dalal Street

Mumbai

Kind Attn: Manager, Listing Department Email Id: listing.centre@bseindia.com

Stock Code - 532221

Dear Sir/Madam,

SUB: Investors' Presentation

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing Investors' Presentation for the quarter ended 30th June, 2019.

The above said presentation is also made available on the Company's website <u>www.sonata-software.com</u>.

Kindly take the same on record.

Thanking you,

Yours faithfully, For **Sonata Software Limited**

P Srikar Reddy Managing Director & CEO

Encl: As above





Disclaimer



This presentation may include statements which may constitute forward-looking statements. All statements that address expectations or projections about the future, including, but not limited to, statements about the strategy for growth, business development, market position, expenditures, and financial results, are forward looking statements. Forward looking statements are based on certain assumptions and expectations of future events and involves known and unknown risks, uncertainties and other factors. Sonata Software Limited (The "Company") cannot guarantee that these assumptions and expectations are accurate or exhaustive or will be realized. The actual results, performance or achievements, could thus differ materially from those projected in any such forward-looking statements. No obligation is assumed by the Company to update the forward-looking statements contained herein.

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Sonata Vision



A world class firm
that is a benchmark for
Catalyzing Business
Transformation for our Clients,
Fulfilling Employee Aspirations
&
Caring for our wider
Community

through Depth of: Thought Leadership Customer Centricity Execution Excellence



For the Customers

IT Partner of choice for transformation thru deeper industry, technology & customer focus



For the Employee

A fun & fearless environment where the potential & passion for work flourishes



For the Community

CSR initiatives to support IT needs of projects with Social impact



Sonata - Evolution



'86-'92: Indian Software Product Pioneer

Produced and distributed its own portfolio of software products

'92 – '12 : 360 IT Service Provider

Extends core capability to services in Software Engineering, Implementation and Redistribution

′13 – ′16 Digital

Industry focused global digital solutions provider

'17+Platformation

Platform and IP Led Digital





Platforms - the secret behind the digital economy's most successful companies



















Sonata's approach to Digitizing business using platforms

PLATFORMATION







PLATFORMATION

The Technology Framework

API based Integration

Cloud-enabled

Blockchain

Scalable

Micro-services architecture

Multi-device / Multi- channel capability

CUI & bots

IoT

Robotic Process Automation

Multi-tenancy

Security & compliance

Telemetry & Self Healing

Data strategy

Data analytics

Intelligent customer experience Self-learning (Platform machine learning)







Approaches to achieve Platformation

Sonata READY

 End-to-end, industryspecific digital business platforms

Sonata ACCELERATE

 Deploy popular horizontal platforms adding required functionality

Sonata CUSTOM

Engineer custom
 platforms that deliver
 unique digital
 capability and
 scalability







Sonata READY

Leverage Sonata's IP for platform-led business transformation

Accelerate speed to market, use proven industry practices, and reduce investments with a solution for your industry that is ready-to-go



Omnichannel Retail Platform



Digital Travel Platform





Modern Distribution
Platform

Success Story



Omnichannel reservation system for a large Australian rail network built on Rezopia platform ensuring seamless booking experience for customers across Web, Ticket Counter, and Call Center channels.

Commodity Trading Platform





Sonata ACCELERATE

Leverage Sonata's experience of assessing, implementing, and supporting leading platforms for business process enhancement

Industry-leading horizontal platforms, that address needs of key business process & technology areas, and lets companies scale their investments by enhancing functionality



Dynamics 365



Cortana Intelligence Suite



Cloud for Customer

Success Story



Versatile retail store and e-Commerce integration for a US fashion brand ensuring scalable, omnichannel shopping experiences & operations using Dynamics retail platform







Sonata CUSTOM

Leverage Sonata's deep platform engineering skills, methodologies, and white-labelled assets to build customized platforms for business differentiation

For businesses looking to create environments supporting very specific requirements, and looking to build a scalable open platform with finite license costs

Sonata Platform Component Assets



B2C & B2B Digital Commerce Platform



Unified Enterprise Mobility Platform



DevOps & CloudOps Platform

Success Story



Enabled a US-based travel company innovate on membership-based business models, increasing bookings by 200%, and scaling service 6X to 120,000+ members







Enabled by our Platformation DNA



Engineering Excellence

- Product engineering mind-set
- Distributed agile rapid delivery
- DevOps and full automation focus



Operations Excellence

- Cost-optimized cloud operations
- Tools-based management
- Security compliance
- Business continuity





Delivering value through our innovative engagement models





Customer-Specific Center of Excellence

- Governance
- Leadership role
- Strategic metrics







- Value Co-creation
- SLAs and outcomes
- Co-investment in IP

TECHNOLOGY | SKILLS | ASSETS | PROCESSES

Charter

Domain Knowledge | Technical Knowledge | Knowledge Management | Innovation | Process & Capability | Reusability

Commercial Models: Project-based | Outsourced | Output-based

Build-Operate-Transfer | Turnkey-managed | Joint Venture







With a team nurtured to make a difference



Deeper roles

Regular exposure to newer technologies, evolving business scenarios, and building cross-functional expertise

Customer impact

Continuous exposure to clients to assess business impact of solutions delivered

Freedom to contribute

Our flexible working style encourages ideation within broad boundaries

Growth

Early identification, mentoring, and nurturing of talent for growth by senior leaders

We need to take a pause and appreciate the drive and determination we have seen from every player on what is a complex effort and delivery. We commend you all for your effort...keep up the good work!

Director – Platform Systems, US Travel Leader





Our CSR Programs



Traditional Arts, Textile and Handicrafts



WomenWeave (Maheshwar), The Kishkinda Trust (Koppal)

"We developed a digitally enabled craft store front and ecommerce platform for our partners"

Technology Incubation & Entrepreneurship



Centre for Entrepreneurship Development & Incubation - NITT (Trichy)

"We support an Incubation Center with technical and managerial mentorship as well as a committed funding in select areas of technology"

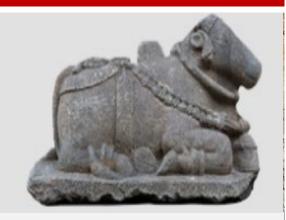
Education



IISc (Bangalore), IIIT-B (Bangalore), Telangana Yuvathi Mandali (Hyderabad), WCT (Mumbai)

"We have developed digitallyenabled collaboration and learning platforms for teachers and students and encouraged higher learning by providing scholarships and grants, especially the girl child"

Preservation of our Cultural Heritage



Museum of Art & Photography (Bangalore)

"We are providing technology support for the Museum by building responsive website and mobile app along with developing a digital repository to host the digitized version of all the artifacts by MAP as well as giving them a Grant for ongoing programs"

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Sonata, the right PLATFORMATION partner



The Right Platform
Sonata-READY | Sonata-ACCELERATE | Sonata-CUSTOM



Proven Platformation Record

Delivery to Fortune 500 enterprises and ISV Alliances, Awards, and Recognitions



Deep Industry Expertise

Travel | Potail & Distribution |

Travel | Retail & Distribution | Software



Deep Client Commitment

Decade+ partnership approach Customer C0E-led Delivery



Quality, People, & Processes Innovation | Commitment | Impact SEI CMMI L5 | ISO | Agile



Global Reach

North America | Europe | Asia | ANZ





Executing Strong Alliance SONATA, A BEST IN CLASS MICROSOFT PARTNER (Top 1%)



25 Years

MICROSOFT PARTNER

GISV, ISP, CSP, ISV Dev Centre, SI. Country Partner India 2014, 15, 17. Global alliance footprint 13 Gold

CERTIFIED COMPETENCIES

Dynamics 365, Power Bl, Cortana Azure, .Net, Mobility 360^{0}

PARTNER

MS 4 areas – Business Applications, Apps & Infra, Data & Al and, Modern Workplace Product Engineering, Professional support, Delivery, LSP partner for MS, MCS and ISV/SI ecosystems.

1000 +

TEAM

On Microsoft Technologies with 500+ on Microsoft Dynamics

90 Clients

ACROSS THE GLOBE

USA, Europe, Asia, India, Australia, Middle East

\$180 million/annum

REVENUE TO MICROSOFOT

Across the service lines

INDUSTRY

FOCUS DIGITAL

Across Retail, CPG, Distribution, Travel, ISV

PLATFORM IP

ON MS DYNAMICS & AZURE-ENABLED

Brick & Click, Modern Distribution, Rezopia, Kartopia, Halosys, Rapid

STRATEGIC

ACQUISITIONS

IBIS Inc US Dynamics Distribution partner by Sonata

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Execution - Strong Alliances – SAP Customer Experience





SAP Customer Experience

Hybris. Sonata has won awards such as the 'SAP Pinnacle award winner for 2014', Hybris' Most Innovative Partner for 2012' and many more, from SAP. Sonata offers digital transformational services for clients in the Retail, Travel, Consumer Goods and Wholesale Distribution sectors. Sonata's services span across consulting, architecture, implementation, testing and support, allowing turnkey delivery of SAP programs. Sonata's SAP practice reflects the company's approach of merging its depth of industry knowledge with technology expertise and customer commitment, to deliver solutions that make a positive difference to the customer's business outcomes.

Sonata is a Gold certified partner of SAP and a multi-regional Silver partner of SAP

SAP Partnership

- Gold certified SAP partner India Region
- SI partner for ANZ, Europe and US
- SAP Certified Business-All-in-One Industry Solutions
- SAP Certified Partner for providing Application Management Services
- Member, SAP Partner Edge program since 2008
- Partnering with SAP GDC since 2012
- Sonata is closely aligned with SAP GDC in new areas like Mobility (Sybase Unwired Platform SUP) and also in BI space (including compete programs)
- Proven SAP Business-All-in-One implementation track record
- 15+ years of experience in providing BI solutions



Execution - Strategic Acquisitions









Rezopia

- Cloud based travel ERP SaaS
- Enhanced to wider digital travel platform with Commerce, Mobility & Analytics
- Sub vertical specific solutions – Tour Operator, Corporate, Rail

Halosys

- Unified Enterprise Mobility Platform
- Integrated to Sonata industry specific platform IP to extend their mobile capability
- Pre-built industry specific Apps – Shopping, Mass Distribution, Travel Assistant

IBIS Inc.

- Advanced Supply Chain Management Software for Dynamics
- Extended to Modern
 Distribution Platform with
 Commerce and Field Sales
 Apps
- Dynamics capability & US Geo footprint



Enablers – Strong Governance and financials



- Listed Company (NSE and BSE)
- Best-in-Class Board and Top management Profiles
- Consistent Track record of Growth, profitability and Dividend
 - RoE and RoCE > 25%
 - Revenue Growth at 17%+ CAGR over last 4 years
 - PAT growth at 17 %+ CAGR for 4 years
- Strong Balance sheet
- Regular Dividend payout







Financials (Q1 2019-20)



Result Snapshot – Q1 FY 20

INR Crores



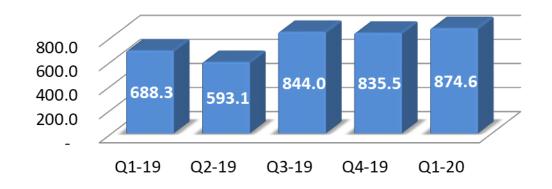
				in ³	Crores
Description	For the Quarter ended				
	30/Jun/19	31/Mar/19	QoQ	30/Jun/18	YoY
Revenues					
International IT Services	304.5	304.1	0%	257.1	18%
Domestic- Products & Services	574.1	536.6	7%	437.1	31%
Consolidated	874.6	835.5	5%	688.3	27%
EBITDA					
International IT Services	84.4	75.8	11%	66.7	27%
Domestic- Products & Services	22.4	21.2	5%	16.7	34%
Consolidated	106.4	96.8	10%	83.1	28%
PAT					
International IT Services	53.4	52.5	2%	47.2	13%
Domestic- Products & Services	13.7	12.9	6%	10.4	32%
Consolidated	67.1	65.4	3%	57.6	16%



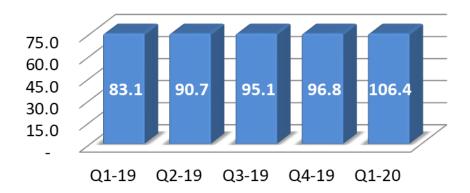




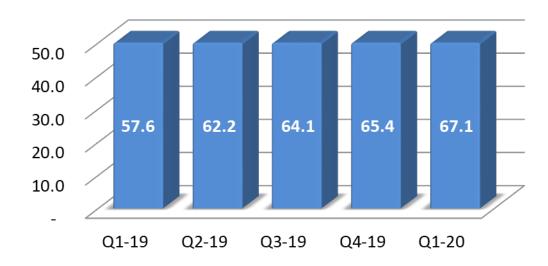
Consolidated Revenue - by Quarter



Consolidated EBIDTA - by Quarter



Consolidated PAT - by Quarter

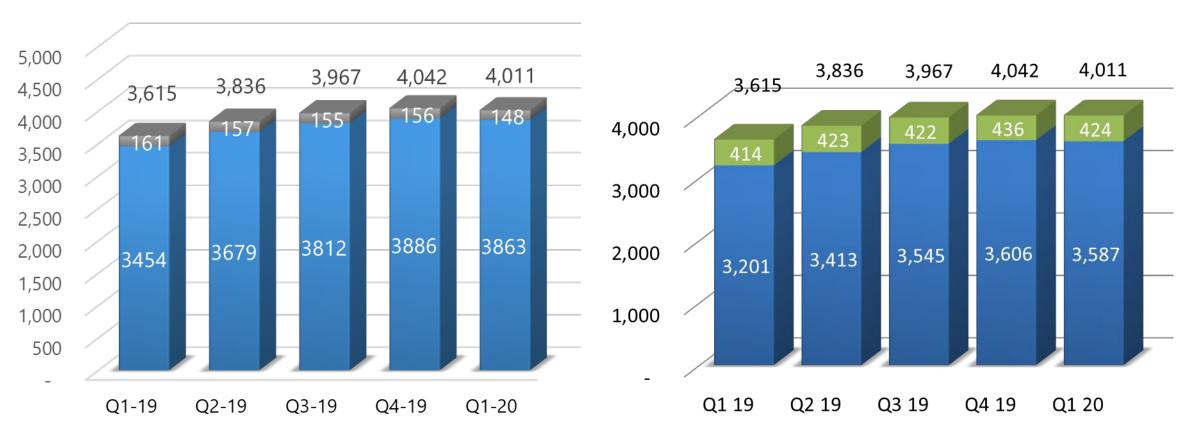




Consolidated – Head count







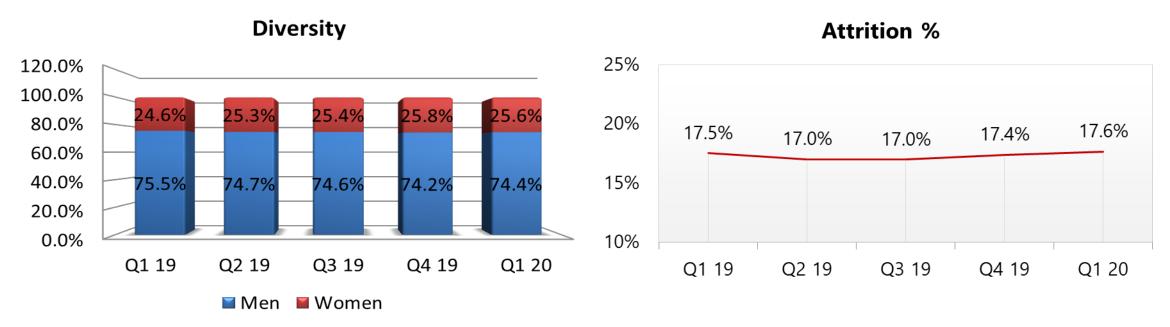
■ International Services
■ Domestic Products & Services

■ Delivery ■ SG&A

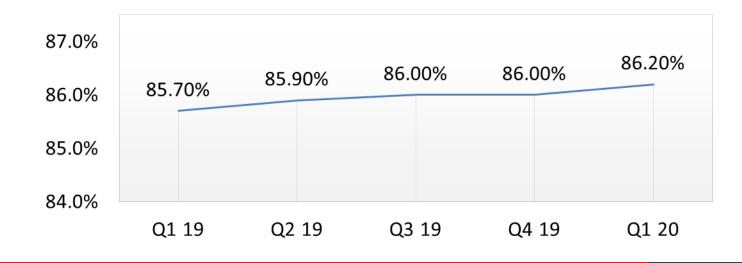


Consolidated – Human Capital





Utilisation

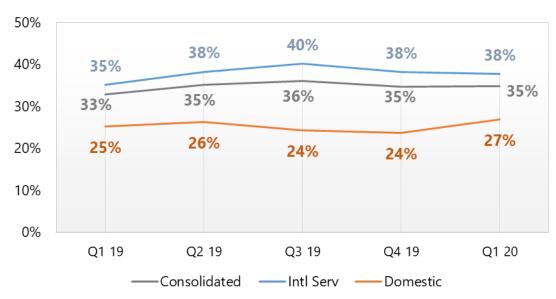




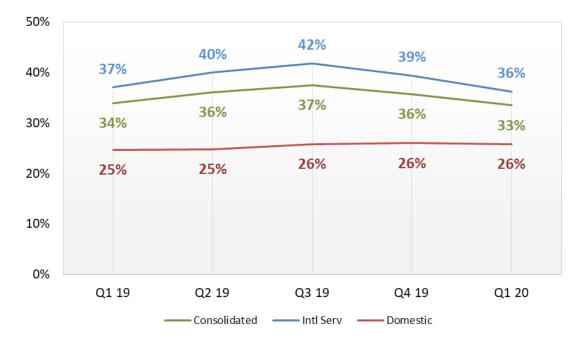
Consolidated – ROCE & RONW



ROCE



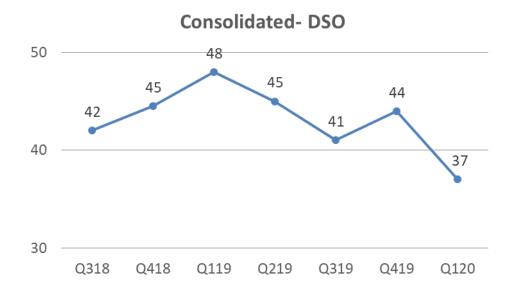
RONW

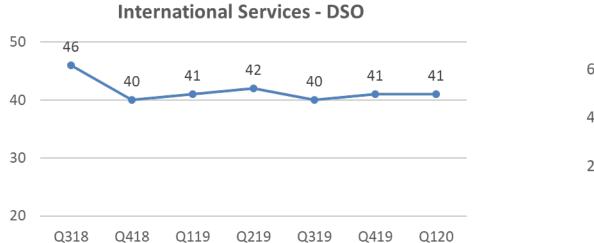


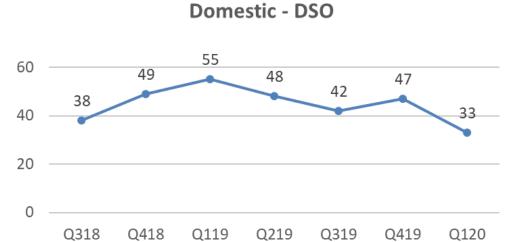
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Days Sales Outstanding









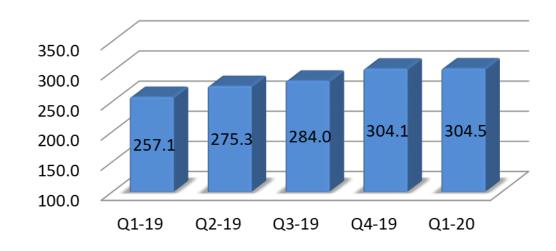


International IT services - Financials

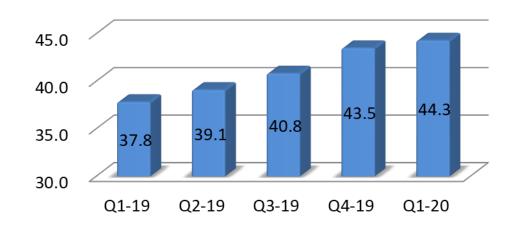
INR Crores



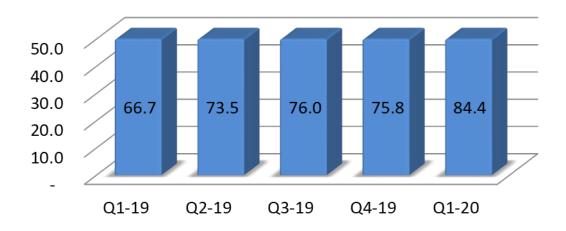
International Services Revenue - by Quarter



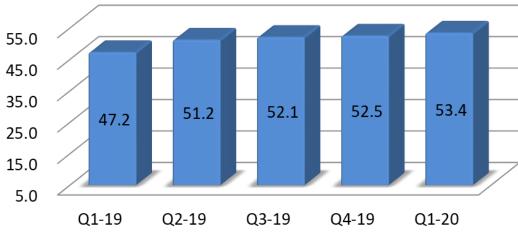
Revenue \$ mn



International Services EBIDTA - by Quarter



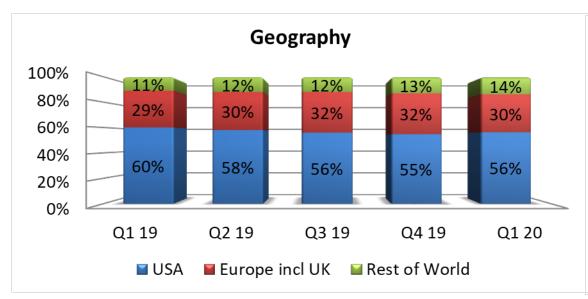
International Services PAT - by Quarter

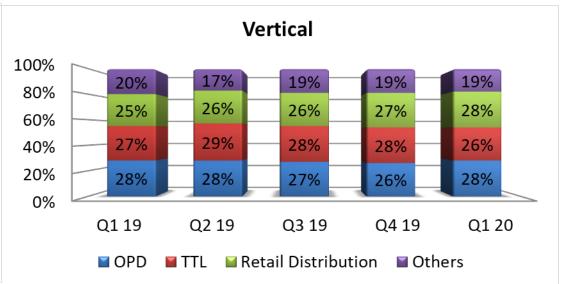


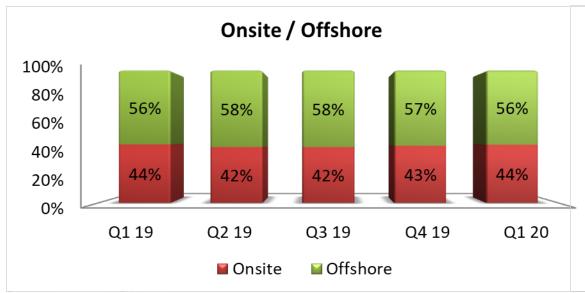


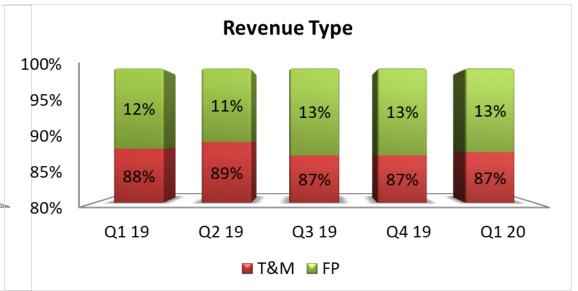
International IT services – Revenue Mix









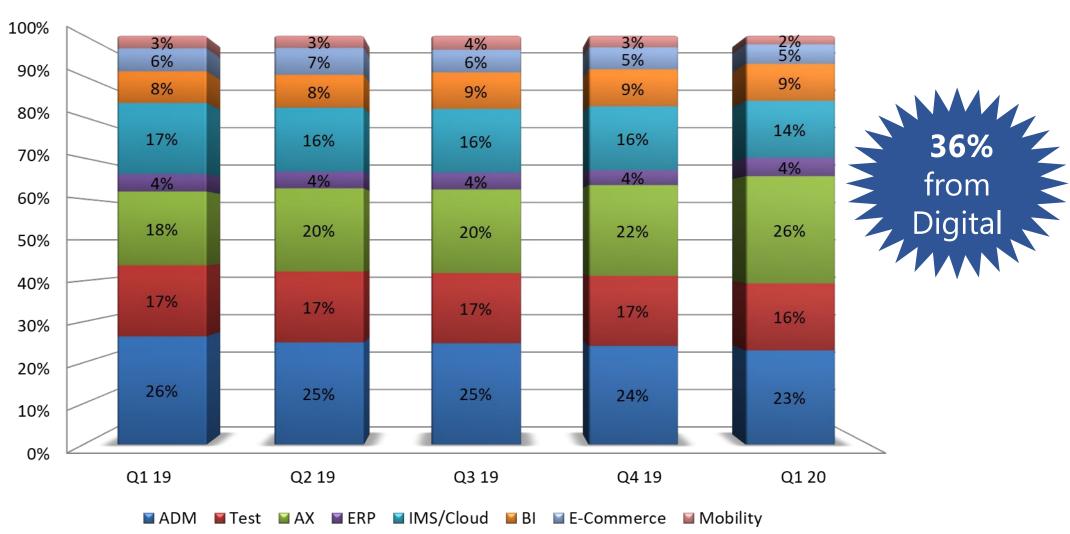




International IT services – Revenue by Competency



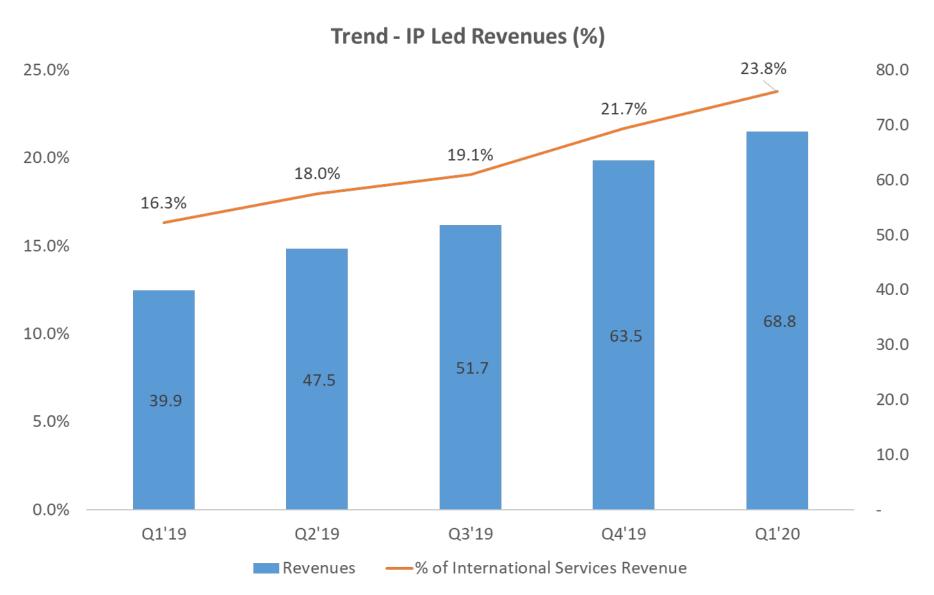






IP Led Revenue



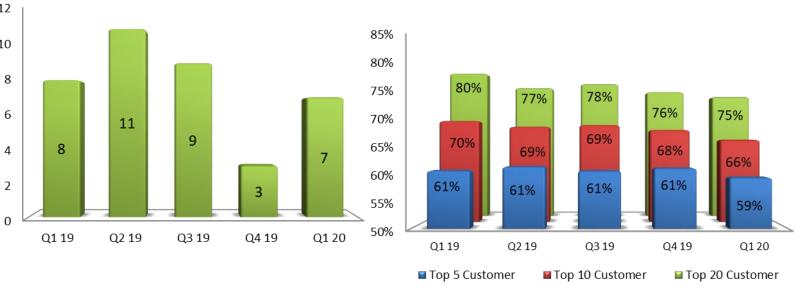


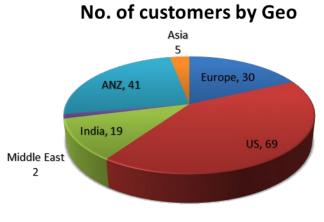


International IT services – Revenue by Customers



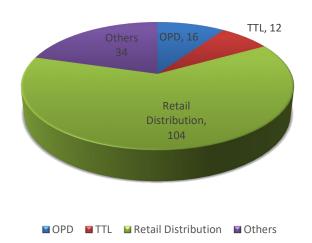






No. of customers by Vertical



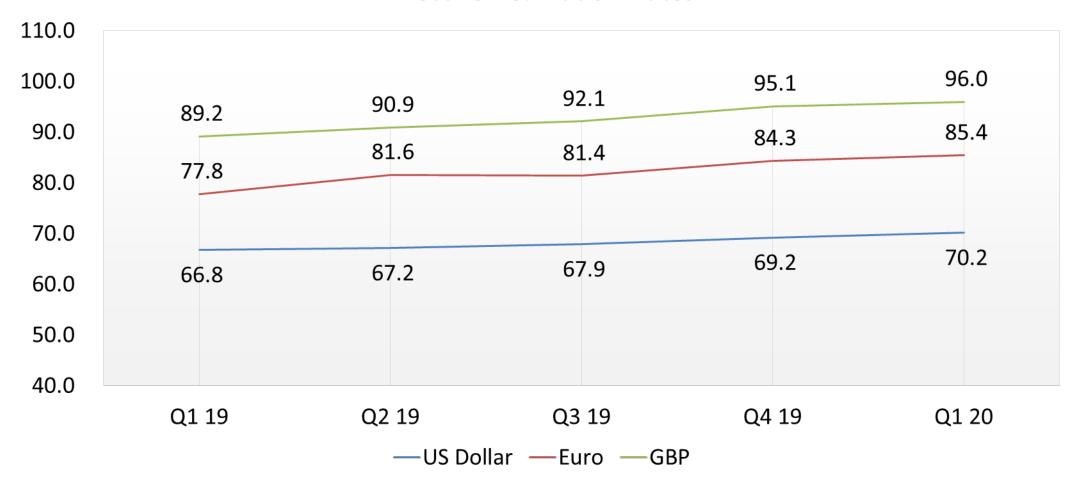




Forward Cover Realization Rates



Effective Realization Rates



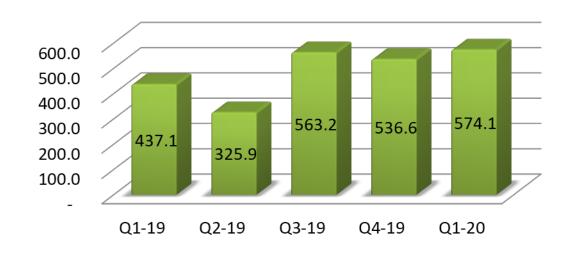


Domestic Product & Services - Financials

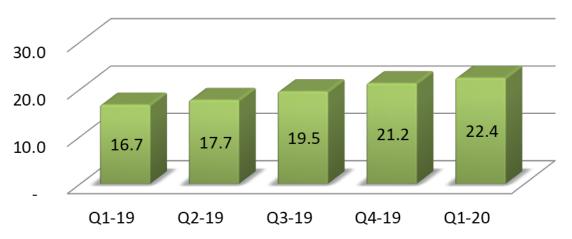
INR Crores



Domestic Services Revenue - by Quarter



Domestic Services EBIDTA - by Quarter



Domestic Services PAT - by Quarter







Thank You