





23<sup>rd</sup> May, 2018

National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex, Mumbai

Kind Attn: Manager, Listing Department

Email Id: <a href="mailto:neaps@nse.co.in">neaps@nse.co.in</a> Stock Code - SONATSOFTW

Dear Sir/Madam,

**BSE Limited** 

P.J. Towers, Dalal Street

Mumbai

Kind Attn: Manager, Listing Department Email Id: listing.centre@bseindia.com

Stock Code - 532221

#### **SUB: Investors' Presentation**

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing Investors' Presentation for the year ended 31<sup>st</sup> March, 2018.

The aforesaid details are also made available at the Company's website www.sonata-software.com.

Kindly take the same on record.

Thanking you,

For Sonata Software Limited

Kundan K. Lal
Company Secretary and Compliance Officer





**Investor Deck** 

Q4 FY 17-18

### Pioneering with **PLATFORMATION**



Platform-based **Digital Business Transformation** 





### Disclaimer



This presentation may include statements which may constitute forward-looking statements. All statements that address expectations or projections about the future, including, but not limited to, statements about the strategy for growth, business development, market position, expenditures, and financial results, are forward looking statements. Forward looking statements are based on certain assumptions and expectations of future events and involves known and unknown risks, uncertainties and other factors. Sonata Software Limited (The "Company") cannot guarantee that these assumptions and expectations are accurate or exhaustive or will be realized. The actual results, performance or achievements, could thus differ materially from those projected in any such forward-looking statements. No obligation is assumed by the Company to update the forward-looking statements contained herein.

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### Sonata Vision



A world class firm
that is a benchmark for
Catalyzing Business
Transformation for our Clients,
Fulfilling Employee Aspirations &
Caring for our wider Community

through Depth of: Thought Leadership Customer Centricity Execution Excellence



#### For the Customers

IT Partner of choice for transformation thru deeper industry, technology & customer focus



### For the Employee

A fun & fearless environment where the potential & passion for work flourishes



#### For the Community

CSR initiatives to support IT needs of projects with Social impact



### Sonata - Evolution



### '86-'92: Indian Software Product Pioneer

Produced and distributed its own portfolio of software products

'92 – '12 : 360 IT Service Provider

Extends core capability to services in Software Engineering, Implementation and Redistribution

′13 – ′16 Digital

Industry focused global digital solutions provider

'17+Platformation

Platform and IP Led Digital



### Sonata Opportunity



# Global trends reshaping Business and IT

### Digital

- On agenda of 2/3<sup>rd</sup> of Global 2000 Cos CEOs
- 80% of all incremental IT spend, USD 2.4 Tn market by 2025 on Digital

#### **Platform**

- Over 30+ 'born digital' platform cos in S&P 500 by 2020.
- Two thirds of all new applications to be Cloud native architected, CD CI enabled in next two years.
- Five fold increase in Cloud Industry platforms by 2018

### **Born Digital Platform Unicorns**









OPEN

SCALABLE

Global Online Retail Leader

World Leading Taxi Hailing App Top P2P Hospitality
Marketplace

Top Chinese B2B Commerce Marketplace

Helping traditional Businesses make the transition to digital & platform



### Sonata strategy: Platformation



### Industry specific Focus

- Travel
- Retail
- Distribution
- ISV

# Sonata Platform based Technology

- Ready -Industry Platform IP
- Accelerate ISV Partner Platform
- Custom Platform

### **Growth Engines led**

- Vertical
- IP led
- Alliance Led
- Existing Customer Led
- Digital Infrastructure

Industry specific Digital Transformation thru Platforms
Open , Connected, Scalable, Intelligent Businesses



### Execution – Proprietary Methodology to enable Platforms



#### Sonata READY

 End-to-end, industryspecific Sonata digital business platform IP

### Sonata ACCELERATE

 Popular horizontal ISV partner platforms with Sonata adding required functionality

#### Sonata CUSTOM

 Sonata engineers custom platforms that deliver unique digital capability and scalability















**RAPID** 

DevOps & CloudOps Platform



Unified Enterprise Mobility Platform

Omni channel reservation system for a large Australian rail network built on Rezopia platform

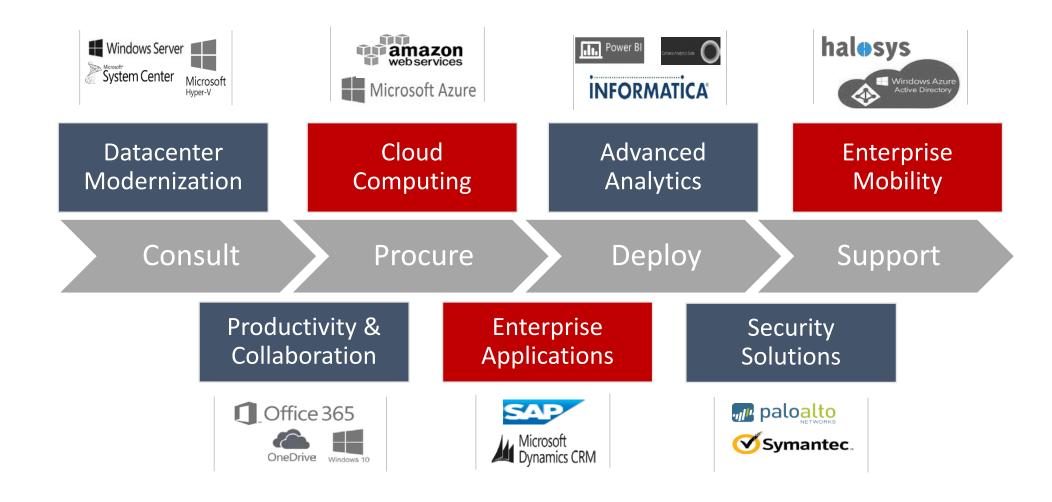
Retail store and e-Comm integration for a US fashion brand using Dynamics retail platform

Enabled a US-based travel company innovate on membership-based business models



### Execution – Enabling Digital Platform Infrastructure





Core Enterprise Infrastructure migration to Cloud Platforms for cost optimization Leading Brewery Company Patient care enhancement thru collaborative work tools for doctors

Leading Hospital Chain

Enhanced business responsiveness thru next gen IT Appliances Leading Bank



### Execution - Innovative engagement models



#### Customer-Specific Center of Excellence

- Governance
- Leadership role
- Strategic metrics







- Value Co-creation
- SLAs and outcomes
- Co-investment in IP

TECHNOLOGY | SKILLS | ASSETS | PROCESSES

Charter



Domain Knowledge | Technical Knowledge | Knowledge Management Innovation | Process & Capability Reusability

Sonata is a very important extension of the team and over the years has made a significant contribution to our success in serving our customers better than anyone else in our business sector.

> Director IT Fortune 500 Travel Co.

#### **Decade+ Relationships with marquee Fortune 500 Customers**

World Leading Tour Operator

Global F&B CPG Leader

Global Retail Leader

**Global Software** Technology Leader



### Execution - Strong Alliances





- Gold Partner for 13 Competencies including ERP, Analytics, Cloud, Productivity & Communications.
- 3 Industry specific IP live on Microsoft AppSource Brick & Click Retail, Modern Distribution and Rezopia. GISV status.
- Select ISV Dev Centre Partner with unique Dynamics Operations & CRM capability
- Country Partner of Year India 2013,15,16. Industry Partner of Year US 2015.



- Global Silver Partner for SAP Hybris Commerce.
- Travel, Retail and Distribution industry specific solutions capability
- SAP Pinnacle Award 2013, SAP Hybris Most Innovative Partner of Year 2012
- Extended SAP Cloud for Customer solutions capability

Sonata has been an important partner in our journey for over a decade. The expertise they bring to the table makes them a valuable part of the ecosystem.., its partners, and customers, who seek to get more out of our enterprise-class business solution.

VP – Engineering, Leading Global Software Company



### **Execution - Strategic Acquisitions**









#### Rezopia

- Cloud based travel ERP SaaS
- Enhanced to wider digital travel platform with Commerce, Mobility & Analytics
- Sub vertical specific solutions
   Tour Operator, Corporate,
   Rail

#### Halosys

- Unified Enterprise Mobility Platform
- Integrated to Sonata industry specific platform IP to extend their mobile capability
- Pre-built industry specific Apps – Shopping, Mass Distribution, Travel Assistant

#### IBIS Inc.

- Advanced Supply Chain Management Software for Dynamics
- Extended to Modern
   Distribution Platform with
   Commerce and Field Sales
   Apps
- Dynamics capability & US Geo footprint



### Enablers - Strong People and Processes Foundation





SEI CMMI L5, ITIL, ISO 27000 certified processes Agile & DevOps Capable **Deeper roles** 

Regular exposure to newer technologies, evolving business scenarios, and building cross-functional expertise

Customer Impact Continuous exposure to clients to assess business impact of solutions delivered

Freedom to contribute

Our flexible working style encourages ideation within broad boundaries

Growth

Early identification, mentoring and nurturing of talent for growth by senior leaders

We need to take a pause and appreciate the drive and determination we have seen from every player on what is a complex effort and delivery. We commend you all for your effort...keep up the good work!

Director – Platform Systems, US Travel Leader



### Enablers – Strong Governance and financials



- Listed Company (NSE and BSE)
- Best-in-Class Board and Top management Profiles
- Consistent Track record of Growth, profitability and Dividend
  - RoE and RoCE > 25%
  - Revenue Growth at 12%+ CAGR over last 4 years
  - PAT growth at 25%+ CAGR for 4 years
- Strong Balance sheet
- Regular Dividend payout





### A responsible corporate citizen - Platforms for social good





Designed and developed an omnichannel-enabled craft storefront to drive market access for handicraft producers

**Partner:** Industree Crafts

Foundation



Built a multipurpose technology platform combining storefront, virtual classrooms, and digital archives

Partner: WomenWeave - The Handloom School

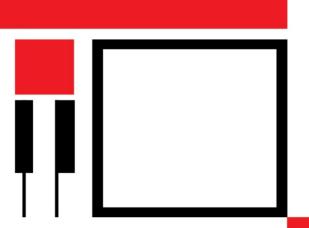


Fostering next-gen business ideas through technology incubation in a top Indian engineering college

Partner: CEDI-NITT







# Financials (Q4 2017-18)



### Result Snapshot – Q4 FY 18

INR Crores



in ` Cror								
Description	For the Quarter ended					For the Year ended		
	31-Mar-18	31-Dec-17	QoQ	31-Mar-17	YoY	31-Mar-18	31-Mar-17	YoY
Revenues								
International IT Services	241.8	240.8	0%	207.1	17%	928.5	821.8	13%
Domestic- Products & Services	388.7	530.3	-27%	486.1	-20%	1,546.8	1,577.4	-2%
Consolidated	625.8	766.7	-18%	685.8	-9%	2,453.9	2,370.8	4%
EBITDA								
International IT Services	59.8	56.8	5%	41.9	43%	219.1	190.9	15%
Domestic- Products & Services *	15.8	15.4	2%	14.1	12%	60.4	58.3	4%
Consolidated *	75.4	71.6	5%	55.9	35%	277.6	246.4	13%
PAT								
International IT Services	45.1	40.1	12%	27.3	65%	156.7	122.6	28%
Domestic- Products & Services	9.7	9.2	6%	8.5	13%	35.8	33.7	6%
Consolidated	54.8	49.3	11%	35.8	53%	192.5	156.3	23%

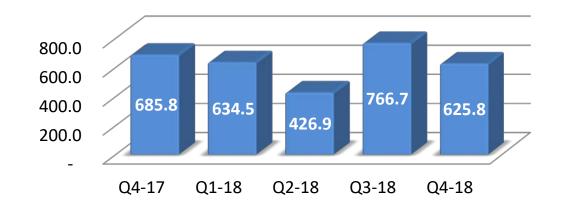
<sup>\*</sup> Includes "exceptional Item" Interest income received on Income-Tax refund of 1.14 crore in FY 2017-18 (of which Domestic relates to 0.65 crore and balance 0.49 crore relates to International) and 7.70 crores in FY 2016-17 (of which Domestic relates to 2.00 crore and balance 5.70 crore relates to International)



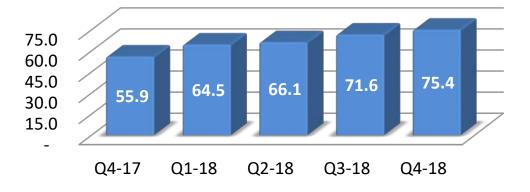


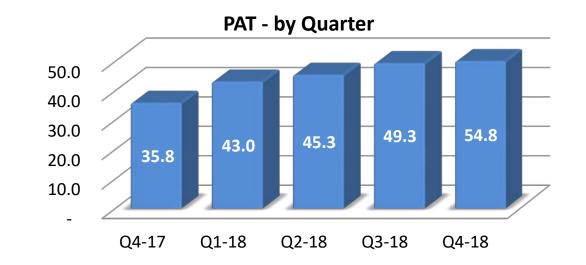


#### **Revenue - by Quarter**



#### **EBIDTA - by Quarter**

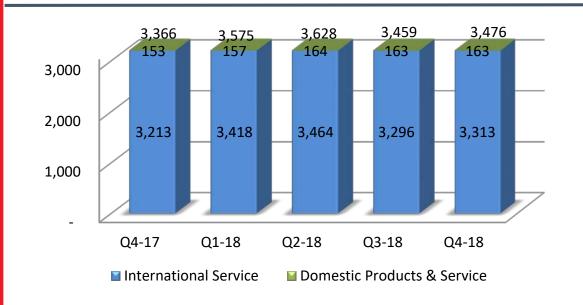


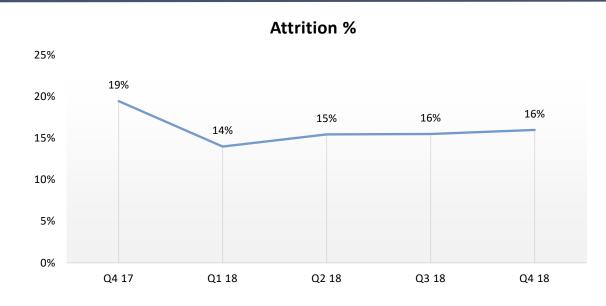


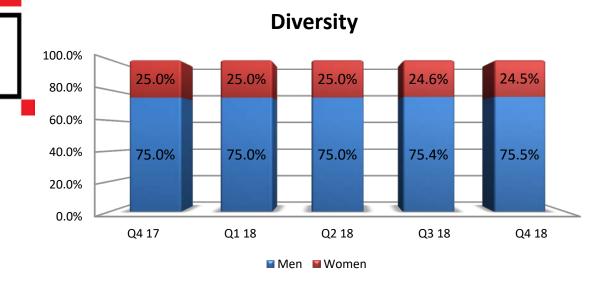


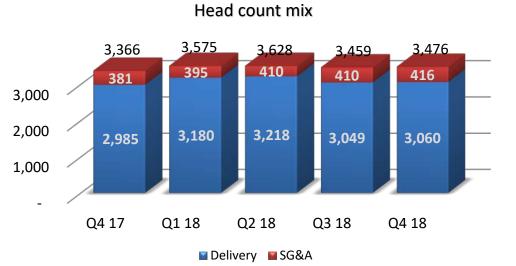
### Consolidated – Human Capital







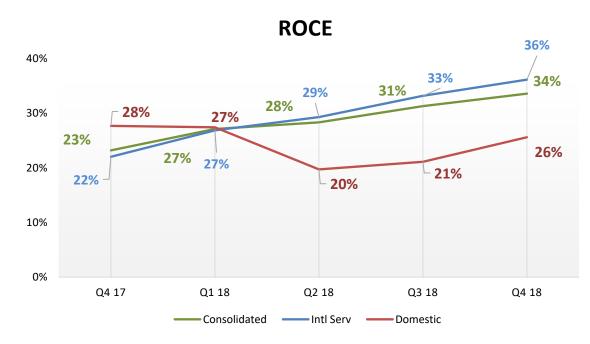






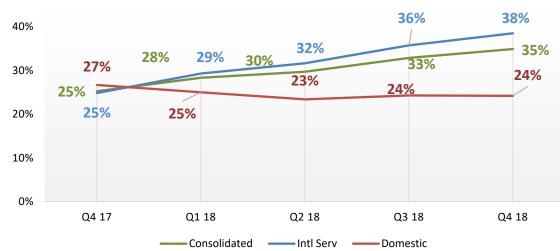
### Consolidated – ROCE & RONW





#### **RONW**

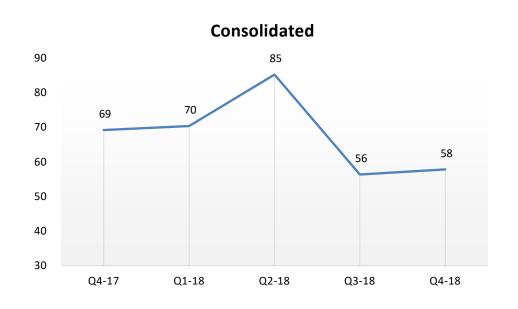
50%



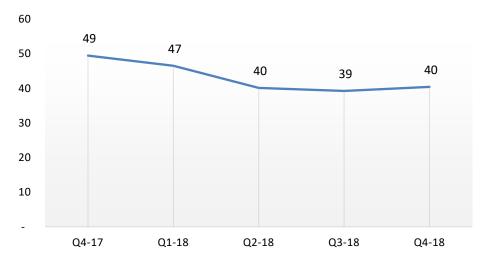


### **Days Sales Outstanding**

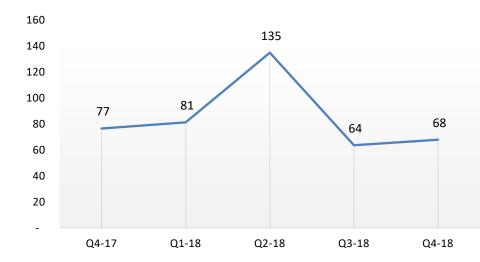








#### Domestic

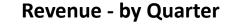


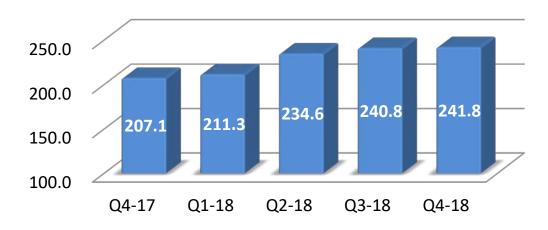


### International IT services - Financials

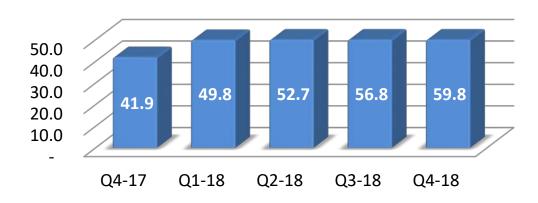


**INR Crores** 

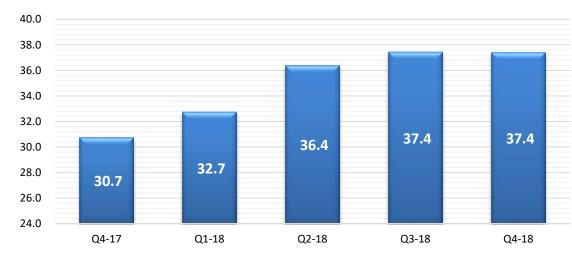




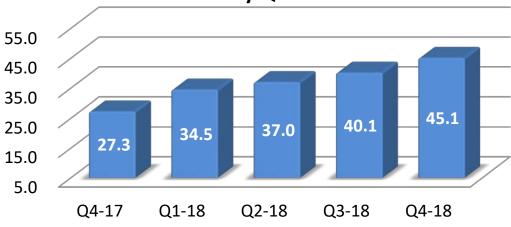
#### **EBIDTA - by Quarter**







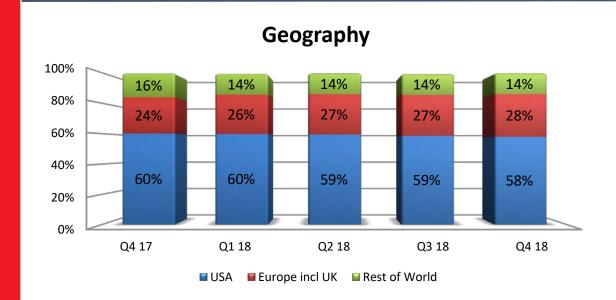
#### **PAT - by Quarter**

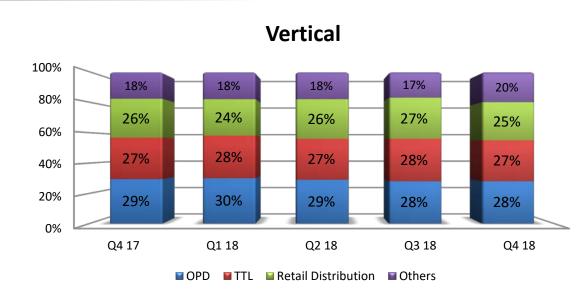


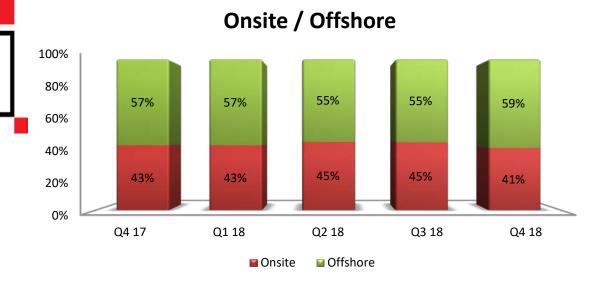


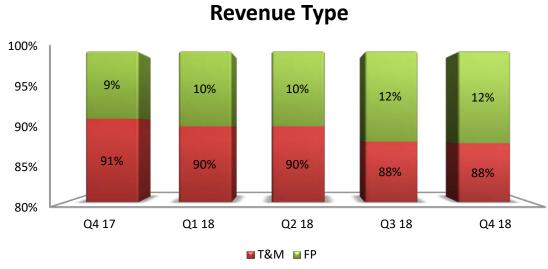
### International IT services – Revenue Mix









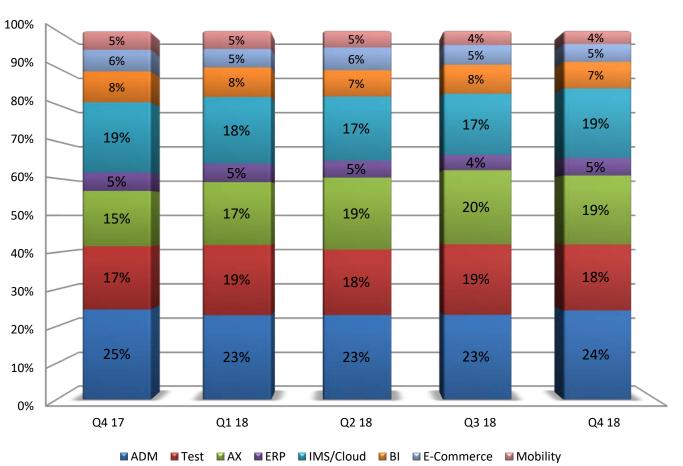




### International IT services – Revenue by Competency



#### **Competency**

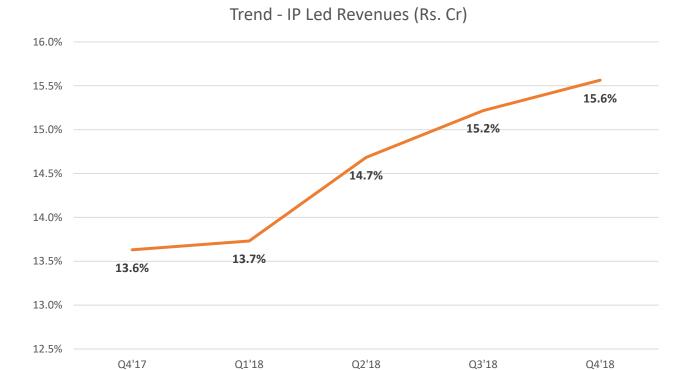






### **IP Lead Revenue**





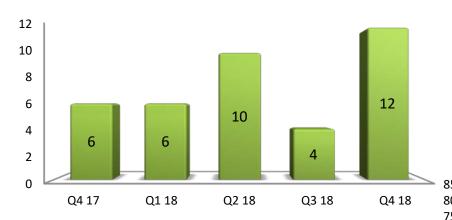
——% of International Services Revenue



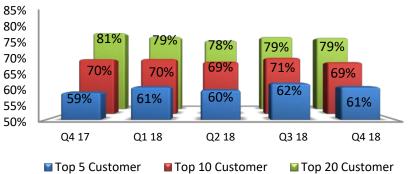
### International IT services – Revenue by Customers



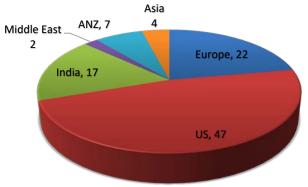




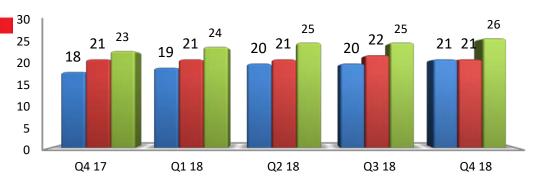
#### **Revenue from Top Customers**



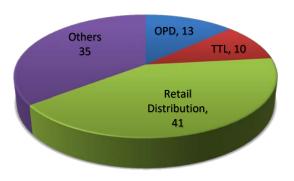
#### No. of customers by Geo



#### **Customer Category**



#### No. of customers by Vertical

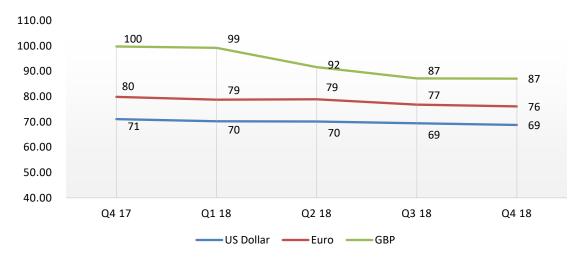




### Forward Cover Realization Rates/ Utilization



#### **Effective Realization Rates**



#### Utilisation

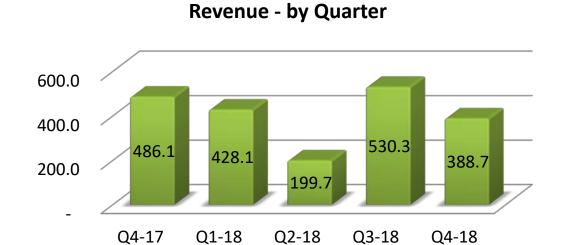


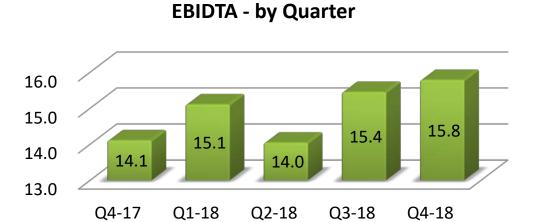


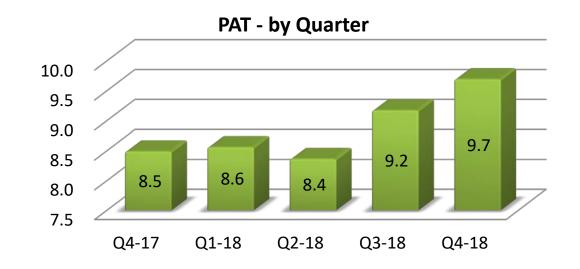
### Domestic Product & Services - Financials



INR Crores











## Pioneering with **PLATFORMATION**



#### **CONTACT US:**

**INVESTOR ENQUIRIES Karvy Consultants Ltd** 

Tel: 91-80-2662 0003/4/5

Fax: 91-80-2662 1169

info@sonata-software.com

**MEDIA ENQUIRIES** Nandita Venkatesh

Tel: 91-80-6778-2392 Fax: 91-80-2661 0972

nandita.v@sonata-software.com





