## Reimagining digital enterprises with Al-driven modernization

We are an Al-led modernization engineering company, enabling enterprises to become efficient, agile and intelligent digital businesses of the future. Powered by our proprietary Platformation.Al™ framework, combined with deep domain expertise and a long-standing strategic partnership with Microsoft, we deliver responsible, Al-driven transformation with measurable outcomes at speed and scale. Our mission is to help clients innovate, modernize and grow with confidence in an ever-evolving digital landscape.

## At the forefront of sustained growth in IT services

<b>\$1 Billion</b> revenue	<b>7000+</b> Al-led modernization engineers	38 years IT solutions provider	50+ Industry specific solutions
<b>15+</b> nationalities	<b>50+ referenceable</b> Fortune 2000 clients	Public listed (SONATSOFTW)	20+ years of experience of modernizing businesses

# **Redefining transformation through Al-first engineering**



Sonata is now Al-native – we don't just modernize systems; we transform decisions, execution and value creation at the core. We expect Al-enabled services to contribute 20% of our revenue over the next three years, with a growing pipeline across 100+ clients and nearly 97% of our workforce trained in gen Al skills. We're not reacting to change – we're architecting it.

- Samir Dhir, MD and CEO, Sonata Software

### Delivering deep, outcome-driven expertise across select industries

**BFSI** (Banking, financial services and insurance)

- Digital wallets and mobile banking
- Policy management, claims processing and advanced analytics
- Risk management and compliance
- Digital contact center platform

**Solutions**: Al-powered D365, AWS DevOps platform UPI-based payment platform



**RMD** (Retail, manufacturing and distribution)

- Omnichannel retail
- IoT and analytics
- Supply chain management (SCM)
- Connected commerce

**Solutions:** D365 ERP, Supply chain optimization Gen AI chatbot



**TMT** (Telecom, media, technology and emerging)

- Custom application development
- Legacy modernization
- Platform engineering services (Xcaliber)
- Advanced analytics, IoT

**Solutions:** Microsoft Fabric, Salesforce-D365 Data operations optimization



**HLS** (Healthcare and life sciences)

- Clinical trials
- Healthcare analytics
- Precision medicine
- Patient engagement

**Solutions:** D365 CRM modernization, D365 CE migration, Gen AI-based test automation



## Our competitive tech advantage in modernization engineering

#### Harmoni.Al

A responsible-by-design platform that integrates governance engine, industry-specific solutions and accelerators, backed by trusted LLMs for developing generative AI solutions.

#### Platformation.AI™ Framework

Sonata's proprietary, industry-agnostic framework for driving digital transformation through a platform-based approach.

#### **AgentBridge**

A modular, cloud-agnostic, no-code platform enabling enterprises to centrally build, operate and manage agentic workflows across business functions, seamlessly connecting agents with enterprise APIs, apps and data systems through MCP or A2A

## Our pre-built industry agents

Al-led IntelliMapper Accelerate the mapping between Source data formats and Industry Data Model

IntelliDQ Ensuring accuracy, consistency, and trust in every data point

**Data Catalog** Unlocking the power of data discovery

IntelliPipe Streamline data workflows with accelerated, intelligent pipelines

Customer 360 (Retail) Build unified customer view with configurable de-duplication rules framework

TalkToData Unlock the power of power of custom copilot to analyze and generate insights

IntellQA Accelerating quality assurance with synthetic data generation, test scripts etc

## Building intelligent enterprises with a comprehensive tech stack

Cloud modernization (Azure, GCP, GCP, Cloud Labs)

Artificial intelligence (Generative AI, Agentic AI) Managed services (Cloud and infrastructure services) Global capability center solution

Data modernization (Microsoft Fabric, Snowflake, enterprise data portfolio, data privacy)

Dynamics modernization (Migration, D365 customer experience, continuous modernization, AI-led D365 transformation, Microsoft Power Platform)

Hyper automation (RPA, digital assurance, finance processes automation, SCM process automation, HR process automation)

Cloud and cyber security (API security, data security, identity & access management, IoT/OT security)

Al-based core offerings: Al-led data modernization | Dynamics Al process automation | Al-led managed services AI-led cloud modernization | AI-led production engineering

## Scaling innovation through global partnerships



- Microsoft Inner Circle member for four consecutive years
- Microsoft AI partner council member
- Microsoft solution partner
- Official featured and launch partner for Microsoft Fabric

400+ clients. \$650+ Mn/annum revenue to Microsoft, 3500+ team on MS technologies



- Gen Al competency partner
- Advanced tier services partner
- AWS DevOps competency status

## Partnering with leading technology ecosystems to accelerate transformation



#### Industry recognition that reflects our commitment to excellence



- "Major Contender" in low-code application development services Peak Matrix® Assessment 2024 – Focus on Microsoft Power Apps
- Recognized as an "Aspirant"in Data & Analytics Services Peak Matrix® Assessment 2024
- · Recognized as "Aspirant" in AI and Gen AI services Peak Matrix® Assessment 2024

MARKSMEN DAILY

Recognized Most Preferred Workplace 2025-26

ecovadis

The **EcoVadis** Sustainability Achievement Awards



- Top in HFS "Fastest six" in service provider list for highest growth rate in Q2 FY24
- Recognized as "Enterprise Innovator": Healthcare Payer Service Providers 2024
- Recognized as "Disruptors": Azure Ecosystem Service Providers Recognized as "Disruptor" Best Service Providers for Commercials Banks 2025
- Recognized as "Disruptor" in HFS Horizons: AADA Quadfecta Services for the generative enterprise



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